

# End of Support for DocuShare 6.6

Due to: Java 7 End of Life

DocuShare 6.6 End of Support is due to Java 7 end of life.

With this, DocuShare 6.6 support does not provide:

- Patch release
- New OS support

Customers who use DocuShare 6.6 should migrate to DocuShare 7.0 to enjoy the full support provided by Fuji Xerox Asia Pacific. For customer whom are unable to migrate to DocuShare 7.0, you may purchase DocuShare 6.6 maintenance to subscribe for extended maintenance with limited support as following:

- FAQ/Tech Info update
- Help Desk
- Trouble-shooting

For details of support coverage, please refer to next page.

Reference URL:

[https://java.com/en/download/faq/java\\_7.xml](https://java.com/en/download/faq/java_7.xml)

<https://www.oracle.com/java/technologies/java-se-support-roadmap.html>

# DocuShare 6.6 Ordering Situation

The following table is the end of support schedule:

End of new license issuance: 31 <sup>st</sup> March 2020	EOS: 31 <sup>st</sup> March 2021	EOS: 31 <sup>st</sup> March 2022	
▼	▼	▼	
Standard Support	Extended Support - 1	Extended Support - 2	Self-Support
Standard Support	Limited Support	Limited Support	No Support

## Extended support:

1. License is available for customer (Please refer to “License” table below)
2. Fuji Xerox will provide limited support only (Please refer to “Support Level” table below)
3. Customer required to maintain the software with all patches available on Fuji Xerox website

\* Java is up to Oracle EOS/EOL policy.

License	Standard Support	Extended Support - 1	Extended Support - 2	Self Support
New				
Add-On	√	√		
Maintenance	√	√		
Re-issue	√	√	√	

Support Level	Standard Support	Extended Support - 1	Extended Support - 2	Self Support
Support Contract	√			
Patch	√			
Help desk	√	√	√	